PRM SE - PRM Feature Comparison

at the Point of Sale Register	PRM SE
Enhanced Security through Employee Security Group Login control	Y
Choice of Fully Editable Touch Screen or non-touch Register Screens	Y
Advanced 'Invoice' mode screen with support for Section manager	Y
Support Dual customer screen (sale line details & images and in-store advertising)	Y
Supports multiple payment types & split tender	Y
Direct Scan & multiple lookup options to sell items quickly: Barcode, Model #, Description,	Y
Direct scan serial number for fast lookup/sell of serialized items	Y
POS Displays relevant product info during sale: Qty available, held, next due, location, picture	Y
Automatic & Manual discount options including coupons & vouchers	Y
Automatic commission tracking & splitting between multiple sales staff	Y
VAT options include, Inclusive, exclusive & export	Y
Quickly search & add customers during sale displaying relevant customer details & info	Y
Take AR payments through Register & Back Office	Y
Search & re-issue invoice history	Y
Issue recurring invoices	Y
Issue & track Gift Cards & Certificates	Y
Place invoices on hold and recall at any workstation	Y
Create & manage multiple loyalty schemes	Y

Issue store credits or refunds from the register	Y	Y
Service Center / Work Orders (module required)	N	Y
Quotations /Estimates (module required)	N	Y
Advanced Print Management supporting multiple printing options to multiple printers	Y	Y
Edit & Add customized document layouts with support for Crystal Reports	Y	Y
Track Voids & lost orders/sales	Y	Y
Age Verification	Y	Y
Customer Contract pricing (module required)	N	Y
Sell customers Consignment items		N
Automatic customer price promotions	Y	Y
Promote up selling & add on items	Y	Y
Automatic Promotions including quantity breaks, date-time specific	Y	Y
Automatic Pack pricing (single, six pack, case, etc)		Y
Advanced 'trade-in items' management	N	Y
Automatic Back order support & release held stock override	Y	Y
Inventory Management		PRM SE
Manage & track 'Stocked', 'Non-Stocked' and 'Admin' items eg: fees & labor		Y
Enter & Store detailed information & behaviors for each item	Y	Y
Support multiple 'bin-locations' with stock control for each item	Y	Y
Add Pictures & extra text for Searching & use in invoices, PO's & internet	Y	Y
Supports up to 6 Price levels per item with automatic price suggestions	Y	Y
Multiple suppliers for each item	Y	Y
Sort & group items in to a logical product tree	Y	Y
Use Category defaults to speed up item entry & behaviors	Y	Y

Supports multiple barcodes per item	Y	Y
Assign & print Item specific barcode/price labels	Y	Y
Kit/Assembled item management	Y	Y
Fashion 'Matrix' items (size color)	Y	Y
Manage & track Serialized Items from PO through sales, returns & RMA	N	Y (module required)
Fast & sophisticated search, filter & export options	Y	Y
Manage Customer's Consignment items (required module)	N	Y
Configure Item Commission structure	N	Y
Re-order control with min/max triggers with support for seasonal levels	Y	Y
Link items together for up selling, suggested accessories etc.	Y	Y
Set items as active/inactive	Y	Y
Support & track negative stock quantities (sold before received)		Y
Stock taking/reconcile routines	Y	Y
True FIFO system	Y	Y
Detailed audit trail of inventory activity (sales, purchased, price changes etc)		Y
Advance Inventory features - Neg Warranty, price in SKU & price formulas	N	Y
Import item details to add & update details from suppliers	Y	Y
Used Items & trade-Ins	N	Y
Informative inventory List, with drill-downs, export & editable layout options	Y	Y
Deleted Items Manager (Recycle bin)		Y
Interfaces with the General Ledger	Y	Y

Inventory Price Management PRM SE

Create up to 6 price levels per item	Y	Y
Assign price levels based to Customer, Dept, Cat & more	Y	Y

Calculate selling prices using defined markup/margin based on Avg/Actual cost & FIFO Y Y

Formula based price calculations N

Automatic promotional pricing & discounting (time specific sales, 3 for £10, Mix & Match etc) Y Y

Show discounts & 'You Saved' summary on Receipts Y Y

Supports pricing options for Pack, Weights & Fluids Y Y

Create date/time sensitive Contract prices for selected items per customer N

Load price lists/updates from a file Y

Purchasing PRM SE

Automatically or Manually create Suggestion lists & Purchase Orders Y Y

Historical sales & purchase data available for informed PO management Y Y

Supports 'Drop Shipping' addresses Y Y

Supports multiple suppliers cost prices & last order dates for each item (Best Price suggestions Y Y

Track suppliers expected delivery and actual received dates Y

Send PO's electronically, fax or pdf email attachments Y Y

Manage open & historical PO's Y Y

Supports Supplier Min Qty & Pack sizes (case of 24) Y Y

Interface with General Ledger & Accounts Payable Y Y

interfaces with Inventory system showing 'On Order' Qty & Expected Dates with drill down Y Y

Receiving Goods PRM SE

Receive items without a PO or from PO already entered on system	Y	Y
Amend & Add items whilst receiving including new barcodes	Y	Y
Scan, batch receive or import from file	Y	Y
Supports partial delivery & back-orders	Y	Y
Print barcode & price labels whilst receiving	Y	Y
Cost variation warning & management	Y	Y
Manage Serial Numbers immediately during receiving		N

Automatically assign items to customer orders based on entered or required dates	Y	Y
Interfaces with General Ledger	Y	Y
Interfaces with Inventory system updating costs, in stock, available, held, Back Orders	Y	Y

Supplier Management		PRM SE
Comprehensive Supplier records: multiple contacts, addresses, terms, phones & notes	Y	Y
Supports individual stock lists	Y	Y
Discard or re-stock customer returned items	Y	Y
Comprehensive stock return management through the RMA center	N	Y

Customer Management and Marketing		PRM SE
Comprehensive Customer records: billing/delivery addresses, email, phone contact etc	Y	Y
Configure payment terms, settlement discounts & finance plans	Y	Y
Manage orders & deposits	Y	Y
Additional 6 user-definable fields	Y	Y
Use Customer Categories to group, manage & set defaults	Y	Y
Fast & sophisticated search, filter & export options	Y	Y
Manage, track & control Credit limits, AR & statements		Y

Configure & assign multiple frequent buyer/loyalty programs		N
Opt-in email marketing, advanced filtering/searching for marketing campaigns	Y	Y
Assign unique contract pricing for each customer (module required)		N
Assign sales tax schedules (local, EU, International)		Y
Provide a call history & contact log for each customer		
Employee Management		PRM SE
Track and manage employee information		Y
Detailed employee logs & audit trails		Y
Set up sales rep commission structure		N
Control staff with Security groups, profiles & over 120 settings	Y	Y
Built in Time-Clock	Y	Y
Internal messaging to individuals or defined employee groups	Y	Y
Accounts Receivable (AR)		PRM SE

Integrated accounts receivable module (built-in)		Y
Support for finance charges	Y	Y
Print statements and Aging reports	Y	Y
Credit limit/hold settings & warnings		Y
Track charges, payment history & notes to assess credit ratings	Y	Y
Accounts Payable (AP)		PRM SE
Integrated accounts payable module (built-in)		N
Integrated accounts payable module (built-in)		N
Pay by due date or Invoice, allowing discounts & adjustments		N
Print/reprint checks and check register		N
View account status, reconcile bank accounts		N
Setup and post multiple payable departments & expenses to the general ledger		N

General Ledger			PRM SE
Integrated general ledger module (built-in)			Y
Flexible chart of accounts, create your own to export to 3rd party systems	Y	Y	
Audit trails	Y	Y	
Budget comparison, profit/loss reports	Y	Y	
Split business general ledger activities into separate 'Divisions' eg: retail, web, trade counter			N

Service (Repair) Orders - module			PRM SE
Create a standard, trade-in, internal or assembly Service Orders			N
Fast & sophisticated search & filter options: by name, date, order number, Serial etc			N
Set service order status, add comments & contact notes			N
Track & monitor warranty claims, with form printing			N
Schedule and track repair jobs with an integrated calendar & technician clock in/out			N

E-Commerce/website integration	PRM SE
Pictures, web descriptions, notes etc. controlled directly in Inventory	Y
Select products to be displayed on the website directly from the inventory module	Y
Inventory relieved upon order fulfillment	Y
Website order notification	Y

Multi-site/locations - Module	PRM SE
Manage & control multiple locations centrally	N
View & update customer info from all sites & head office	N
View inventory information and stock levels of other stores	N
Transfer inventory from store to store	N
Add & Update inventory pricing, discounts, re-order levels etc. from a head office	N

Live or Schedule polling of data			N
Share & update Gift cards, store credits, sold & used in real time			N
Share & update Gift cards, store credits, sold & used in real time			N
Reports			PRM SE
100's of reports as standard, all add your own Crystal Report to the report list	Y	Y	
View all printable reports on screen, export to pdf etc			Y
Extensive Sales Reports by date, time ranges, dept, category, supplier etc	Y	Y	
Sales by register & drawer reconciliation	Y	Y	
Sales VAT	Y	Y	
Sales rep commission totals			N
Top sales by customers, suppliers, items sold (best & worst)	Y	Y	
Items not sold since	Y	Y	
Price variances	Y	Y	
List open quotes specified time of day, week, month or year			N
Extensive Inventory Reports inc: valuation, slow/fast movers, shortage, physical counts etc	Y	Y	
Purchase Order status, history & past due dates	Y	Y	

Customer Account reports	Y	Y
Accounts Receivable reports	Y	Y
Accounts Payable reports		N
General journal report		N
Service Order reports		N

General System Features	PRM SE
View all printable reports on screen, export to pdf etc	Y
Supports multiple user networking	Y
True client/server database	Y
Limited foreign language support	Y
Built-in Interface with QuickBooks Accounting	Y
SQL Database	Y

Direct support for Crystal Reports	Y
Web Reporting in real time	Y
Multiple currency support	Y
Interfaces with CCTV/DVR for real time streaming of activity	Y
Supports multiple geographic locations (address formats etc)	Y
Support for all standard EPOS Hardware: scanners, touchscreen, cashdrawer, printers etc	Y